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Customs now with information center for general questions

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General questions about customs are now being answered by a central information office of the Swiss Federal Customs Administration.

According to the FCA, general questions mean those concerning, e.g. tourism, the importing of vehicle, and moving to Switzerland, as well as cross-border trade, provided that they can be answered without great effort.

For specific questions about, e.g. [customs](#) applications or foreign trade statistics, the FCA continues to recommend visiting its website or contacting the information office responsible for the specific matter.

The central information office is open from 8:00 a.m. to 11:30 a.m. and from 1:30 p.m. to 5:00 p.m. and can be reached by calling 058 467 15 15.

[Overview of contacts for the Swiss Federal Customs Administration](#)

[Swiss Federal Customs Administration: Customs complements offer of information with information center for general questions](#)

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