

INVESTOR'S GUIDE TO DOING

BUSINESS IN THE

ANTIGUA AND BARBUDA

FREE TRADE & PROCESSING ZONE



Prepared 2004 by
The Commissioner's Office
The Free Trade & Processing Zone © 2005
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1.0 ABOUT ANTIGUA AND BARBUDA



Photograph 1: Overview of St. John's

Geography

The twin island nation of Antigua and Barbuda is located in the Eastern Caribbean, about 1,200 miles southeast of Miami, Florida, USA, and forms part of the group of islands called the Leeward Islands. Antigua, the mainland, is located at 17°N and 61°W. St. John's, the capital of Antigua and the main center of Government, is located on the northwestern side of the island. It is home to the island's main seaport and airport. Barbuda, the sister isle, is located 25 miles to the north of Antigua. The capital of Barbuda is Codrington. The uninhabited island of Redonda is located west of the mainland. Antigua is approximately 108 sq. miles (280 sq. km) while Barbuda is about 62 sq. miles (160 sq. km). The islet of Redonda is 0.6 sq. miles (1.6 sq. km).

Climate

The climate is tropical and mild. Temperatures range from 24°C (76°F) to 30°C (86°F). August and September are usually the hottest months while January and February are the coolest months. The average rainfall is approximately 42 inches per year. Rainfall is heaviest during the summer. The cool trade winds and low humidity aid the overall pleasant year-round climate.

History and Culture

Christopher Columbus was the first European to discover Antigua in 1493, and named the island Antigua, after the Santa Maria La Antigua church in Seville, Spain. The British were the first Europeans to establish a settlement in 1632 and, except for a brief period when the French occupied the settlement, Antigua remained a British colony until 1967. The economy, like other Caribbean

islands, was until recently, devoted to sugar production. Slave labour was imported from Africa until 1838, when slavery was abolished. Antigua and Barbuda gained independence on November 1, 1981.

Ethnic Diversity

The population is mostly of African descent. However, there are many persons of British, Portuguese, American, Chinese, Spanish, Lebanese, Syrian, German and Italian origin. A number of retired North Americans and Europeans permanently reside on the island.

Language

English is the official language used in Antigua and Barbuda. French and Spanish are taught in most high schools.

Living Standard

Literacy in Antigua and Barbuda (90%) is one of the highest in the Eastern Caribbean and so is the standard of living. Even with the existence of a national minimum wage, most employers pay higher wages. As a result, there is a high rate of car and house ownership. Unemployment is very low. There is also a large percentage of skilled immigrant workers from Dominica, Dominican Republic, Guyana, Jamaica and other Caribbean islands. This pool of skilled workers will be enhanced with the advent of the Caribbean Single Market Economy (CSME).

Government

Antigua and Barbuda is an independent Nation that has preserved the British tradition of parliamentary democracy upon which the constitution is based. Following the Westminister Model, Antigua is governed by a Parliament consisting of two houses, the House of Representatives and the Senate.

The Lower House or House of Representatives is made up of 19 members – 17 members elected for a five year term in single seat constituencies, 1 Attorney General and 1 Speaker of the House. General Elections are held once every five years. The Upper House or Senate is made up of 17 members appointed by the Governor General (mainly on the advise of the Prime Minister and the Leader of the Opposition).

Role of the Governor General and Prime Minister

Queen Elizabeth, as Head of the British Commonwealth, is represented in Antigua and Barbuda by the Governor General who acts on the advise of the Prime Minister and the Cabinet. The Governor General is Sir James B. Carlisle (since 1993).

The Prime Minister has traditionally been the leader of the ruling party, elected by party members. The Prime Minister of the country is the Honourable Baldwin Spenser, leader of the UPP ruling party.

2.0 LABOUR INFORMATION



Photograph 2: Cable & Wireless

2.1 General

The island's population is approximately 70,737 based on the 2001 population census report.

2.2 Unemployment

The rate is 11% and represents 3,000 persons unemployed (See figure 1)

Age Distribution	% Distribution	Number of Persons	Educational Background
18-25	50	1,500	Extremely
26-45	25	750	Highly Literate
46-65	25	750	Moderately Literate

Figure 1: Unemployment figures

2.3 Skills information

Skills Information	High	Medium	Low
No. of persons with computer & technical skills	Χ		
No. of persons with two or more languages in additional to English		Χ	
General availability of training facilities in computer technology	Χ		

2.4 Wages / Salaries

US\$185 to US\$222 line staff, 40 hours work week US\$1,556 to US\$1,852 first line manager per month, 40 hours per week

The average hourly salary figures for the most common administrative and technical jobs in Antigua and Barbuda are highlighted in the table below:

Job Title	EC\$
Receptionist	11.00
Cashier	9.00
Accounts Clerk	12.00
Accountant	17.00
Data Processor	9.00
Messenger	6.00
Janitor	8.00
Secretary	12.00
Senior Administrative Assistant	24.00
Executive Secretary	24.00
Supervisor	32.00
General Manager	46.00
Security Personnel	12.00
Maintenance Personnel	12.00
Driver	8.00
Gardener	8.00
Senior Sales Representative	14.00
Senior Engineer	24.00
Junior Engineer	23.00
Senior Systems Analyst	22.00
Programmer	22.00
Hardware Technician	20.00
Software Engineer	23.00
IT Technician	20.00
Computer Network Engineer	23.00
Computer System Administrator	24.00
Financial Controller	30.00
Bookkeeper	10.00
Database Administrator	24.00
Personnel Manager Figure 3 : Average Hourly Salaries Most Common Administrative / Technical Job	37.00

Figure 3: Average Hourly Salaries Most Common Administrative / Technical Jobs in Antigua & Barbuda

2.5 Payroll Taxes

The employers and workers monthly contribution the to mandatory Government schemes.

Types	Employer	Employee
Social Security	5.0%	3.0%
Medical Benefits	3.5%	3.5%
Education Levy	0.0%	2.5%
Total	8.5%	9.0%
Personal Income Tax		be gotten from the Inland Revenue Department or ://www.antigua.gov.ag/

Figure 4: Government Scheme Contributions

2.6 Vacation & Public Holidays

- (a) Calendar Year 52 Weeks
- (b) Minimum Annual Vacation 12 days
- (c) Annual Public Holidays 11 Days
 - New Year's Day
 - Good Friday
 - Easter Monday
 - Labour Day
 - Whit Monday
 - V.C. Bird Day
 - Carnival Monday
 - Carnival Tuesday
 - Independence Day
 - Christmas Day
 - Boxing Day

2.7 Severance Pay

- (a) Applicable when full time employment is terminated because of redundancy or if company shuts down.
- (b) Employee must have served at least one year with present and predecessor employers.¹
- (c) Minimum severance pay: one day's pay at the employee's latest basic wage for each month or major fraction thereof of his term of employment.

2.8 Maternity Leave

¹ A predecessor employer obligation can be assumed by the present employer when the former relinquished business / company ownership without paying severance remuneration to the employees. In this case, the employee's years of service are carried over to the new (successor) employer.

Entitlement is six (6) weeks. During leave, employer pays 40% of salary, the other 60% is paid by the Medical Benefits Scheme.

2.9 Sick Leave

Each worker is entitled to 12 days per year. The employee must present a doctor's certificate to the employer after any two consecutive days of absence from work. If the certificate is not presented then the employer can effect salary / wage deductions from the third consecutive day of absence.

2.10 Absenteeism: Various Reasons Why Workers Could be Absent from Work

- (a) Illness of Worker
- (b) Death of family member (some organizations voluntarily offer two or three days of "compassionate leave"
- (c) Severe illness of worker's spouse or child

2.11 COMPLAINTS AND GRIEVANCES PROCEDURES

2.12 Misconduct & Warning

When an employee is guilty of a misconduct that is not serious enough for summary dismissal, but is such that the employer cannot reasonably be expected to tolerate a repetition, the employer may give the employee a written warning which shall describe the misconduct and state the action the employer intends to take in the event of:

- (a) a repetition of the misconduct or
- (b) the commission of another misconduct which is as serious as the one in respect of which the written warning was given.

Action to be taken may include suspension without pay for such period as may be specified in the written warning.

2.13 Dismissals

Where within six (6) months of the receipt of the written warning, the employee is guilty of the same misconduct or another of similar severity to the previous one, then the employer may terminate the employment of the employee, or initiate such action that was specified in the first warning if a repetition took place.

2.14 Employee's Complaint

If any employee believes she / he is unfairly dismissed, the employee or his / her registered agent may seek a resolution of the question by filing a Complaint of Unfair Dismissal with the Labour Commissioner immediately, upon receipt of the Complaint, the Labour Commissioner, shall call all interested parties together or otherwise seek to settle the matter by voluntary adjustment or settlement.

2.15 WORK AND WORKPLACE REGULATIONS

2.16 Probation

- Maximum period is 3 months
- Employee must be given reasonable training in the duties to be performed
- Employee must be kept informed of his / her progress

2.17 Hours of Work

- The standard work day shall be not more than eight (8) hours
- The standard work week shall not be more than 48 hours
- No employee shall work more that 12 hours in any 24 hour period
- No employee shall work more than 72 hours in any 168 hour period

2.18 Overtime

- Overtime or Premium pay shall consist of at least one and one half times an employer's basic wage per hour.
- Premium pay shall be paid for any work in excess of eight hours in any 24 hour period, or in excess of 48 hours in any 168 hour period

2.19 Workplace

- Must be kept in clean state
- Must not be overcrowded
- Must be at a reasonable temperature
- Must have adequate ventilation
- Must have adequate light to prevent eyestrain
- Must have adequate draining of floors
- Must have general sanitary conditions

2.20 Labour Laws

Investors setting up business in the Free Trade Zone should familiarize themselves with the following legal documents:

- The Labour Commissioner Act
- The Antigua Labour Code Act (No14 of 1975)
- The Industrial Court Act (No. 3 of 1976) as amended by the Industrial Court Amendment Act No. 4 of 1984
- The Workmen's Compensation Ordinance Act No. 10 of 1982 and No. 26 of 1986

For further information please contact the Ministry of Labour at (268) 462 – 2979 or the Labour Commissioner at (268) 562 – 3841 / (268) 462 – 4988

3.0 TELECOMMUNICATIONS



Photograph 3: Overview of Cable & Wireless

3.0.1 BACKGROUND

The nationally owned telecommunications company of Antigua and Barbuda is the Antigua Public Utilities Authority (APUA) Telephones. This company is owned and controlled by the Government of Antigua and Barbuda and provides both residential and commercial businesses with telecommunication services. The international telecommunications service provider is Cable & Wireless (West Indies) Ltd. (C&W), a branch of the British owned, major global telecommunications company, Cable & Wireless PLC. Cable & Wireless PLC has several branches throughout the Caribbean. The hub for the region however is based in Antigua. Cable & Wireless services approximately 14 million to 20 million calls per year and they estimate that traffic to be 25% of their capability. Both entities work closely together in order to ensure first-class service to the country.

Economic development of a country is directly related to its telecommunications infrastructure. The tele-density of Antigua and Barbuda is compatibly with that of many developing countries. It is estimated in 2004 that there are approximately 50 telephone lines per one hundred persons. With a population of approximately 70,737 (2001) there was an increase in telephone lines issued from 16,000 in 1991 to 38,000 in 2004.

3.0.2 TELECOMMUNICATIONS SERVICES OFFERED BY ANTIGUA PUBLIC UTILITIES AUTHORITY (APUA)

- Custom Calling Features
- CLASS Features
- Centrex Systems

- PABX and Key Systems
- Switched 56 / 64 kbits Data Services
- Private "Lease" Lines
- T1 Service
- Fibre Connectivity
- C7 Signaling
- Voice Mail System
- Integrated Services Digital Network (ISDN)
- PCS Cellular Service (Digital Cellular GSM 1900 MHz Technology)
- Features on Demand

3.0.3 BANDWIDTH

The modern state-of-the-art telecommunications facilities of APUA can and do provide high-speed data lines including ISDN, T1, DSL and HDSL.

ISDN LINES

APUA has 423 ISDN lines assigned to its customers.

T1 LINES

T1s are used extensively by the Gaming Industry and other local (telecommunications) enterprises such as cellular operators and resellers of Internet Services. Companies, who desire to move data at higher speeds, can request DSL and HDSL from APUA.

3.0.4 APUA INSTALLATION CHARGES

Installation Charges			
Description	Business	Government	Residence
Direct Exchange Line	\$200.00	\$125.00	\$125.00
Direct Exchange Line (with Security Deposit)	\$120.00	•	\$60.00
Temporary Line (Less than 1 month)	\$260.00	\$260.00	\$260.00
Leased Line	\$240.00	\$240.00	\$240.00
Re-installation of service (due to recovery)	\$200.00	\$125.00	\$125.00
ISDN	\$165.00	\$165.00	\$165.00
Extensions (with new service)	\$60.00	\$60.00	\$60.00
Extensions (after original request)	\$70.00	\$70.00	\$70.00
Installation of jacks charged at the same rate as extensions	\$60.00	\$60.00	\$60.00
Multilen Hunt Group	\$320 per line	-	-
Directory Number Hunt Group	425.00 per line (if new service, plus installation charge)		
Line Reversal	\$25.00 per line		

Figure 5: APUA Installation Charges

3.0.5 APUA INSTALLATION CHARGES

Transfers			
Description	Business	Government	Residence
Telephone Line (external)	\$200.00	\$125.00	\$125.00
Telephone Line (internal)	\$70.00	\$70.00	\$70.00
Extension	\$70.00	\$70.00	\$70.00
Change of Name	\$150.00	\$150.00	\$150.00
Change of Number	\$150.00	\$150.00	\$150.00
Change of Name and Number	\$150.00	\$150.00	\$150.00

Figure 6: APUA Transfer Charges

3.0.6 APUA VERTICAL SERVICES

Vertical Services (Features)				
Description	Business	Government	Residence	
Call Waiting	\$25.00	\$25.00	\$25.00	
Call Forwarding	\$25.00	\$25.00	\$25.00	
Fixed Call Forwarding	\$25.00	\$25.00	\$25.00	
3 – Way Conferencing	\$25.00	\$25.00	\$25.00	
8 Number Speed Dialing	\$25.00	\$25.00	\$25.00	
30 Number Speed Dialing	\$25.00	\$25.00	\$25.00	
Automatic Call Back Busy	\$25.00	\$25.00	\$25.00	
Automatic Recall	\$25.00	\$25.00	\$25.00	
Calling Number Delivery	\$25.00	\$25.00	\$25.00	
Calling Name Delivery	\$25.00	\$25.00	\$25.00	
Calling Name / Number Delivery	\$25.00	\$25.00	\$25.00	
Customer Originated Trace	\$25.00	\$25.00	\$25.00	
Subscriber Activated Call Block	\$25.00	\$25.00	\$25.00	
Wake Up Call Reminder	\$25.00	\$25.00	\$25.00	
Unlisted Service	\$25.00	\$25.00	\$25.00	
Hot Line	\$25.00	\$25.00	\$25.00	

Figure 7: APUA Vertical Charges

3.0.7 APUA RECONNECTION FEES

Reconnection Fee (for non-payment) is \$50.00 for all persons.

3.0.8 APUA CALL CHARGES

All Prices are quoted in Eastern Caribbean Currency. Exchange Rate US\$ 1.00 = EC\$2.70

For trunk lines, for each unit above first 45:

Business \$0.15

Residential \$0.15

Monday to Saturday 6:00 am - 5:59 pm 1 unit = 3 minutes

6:00 pm - 5:59 am 1 unit = 6 minutes

Sunday All Day 1 unit = 6 minutes

The billing process starts the moment the call is answered and is based on APUA's clock. There are no charges for receiving local calls, or for making calls that are not answered.

There is a 45 cents charge for calling Directory Assistance. Visually impaired persons desirous of having these charges waived should apply to the APUA's Commercial Office.

3.0.9 APUA COIN BOX CALLS

For first 3 minutes \$0.25

For each minute thereafter \$0.25

For further information please contact:

Antigua Public Utilities Authority

P.O Box 416 Cassada Gardens, St. John's, Antigua, West Indies (268) 480 – 7000 (Tel) (268) 462 – 2782 (Fax)

Website: www.candw.ag/com/apua/apuatel.html
E-mail: apuaops@candw.ag

3.1 CABLE & WIRELESS

3.1.0 TELECOMMUNICATIONS SERVICES OFFERED BY CABLE & WIRELESS

- Direct Internet Access (DIA)
- Dial Up and Broadband Internet
- International Direct Dial Telephone Service
- International Toll Free
- Access 800
- Data Access Services
- International Leased Circuits
- Mobile Services
- Facsimile
- Paging
- Telex
- Pre Paid Card Services
- Credit Card Calling Services
- Cyber Cafés At Offices And Major Hotels Around The Island

3.1.1 CABLE & WIRELESS TELECOMMUNICATIONS COST

For telecommunication intensive businesses example Call Centres, the charge per minute to North America and the United Kingdom are as follows:

Minutes per Month	Charge per Minute (US\$)
1,000,000 or greater	0.10
999,999 – 900,000	0.11
899,999 - 800,000	0.12
799,999 – 700,000	0.13
699,999 – 600,000	0.14
599,999 - 500,000	0.15
499,999 – 400,000	0.16
399,999 – 300,000	0.17

3.1.2 CABLE & WIRELESS CALL CENTER RATES

Below are the relevant rates as of 2004 for incoming toll free calls and outbound International Direct Dialed calls. In both cases, the rates start at \$0.12 US cents per minute from 0 to 200K minutes, to \$0.084 US cents for over 2,500,000 minutes.

These rates are applicable to calls going go/coming from North America (United States & Canada) and the United Kingdom only.

	Outbound IDD & ITFS Call Center Pricing						
Terminating	Base Rate, US\$ per minute	Discounted Rate, US\$ per minute	Discounted Rate, US\$ per minute	Discounted Rate, US\$ per minute	Discounted Rate, US\$ per minute	Discounted Rate, US\$ per minute	Carrier
	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6	
Canada	\$0.120	\$0.108	\$0.102	\$0.096	\$0.090	\$0.084	
United Kingdom	\$0.120	\$0.108	\$0.102	\$0.096	\$0.090	\$0.084	
United States	\$0.120	\$0.108	\$0.102	\$0.096	\$0.090	\$0.084	

Figure 8: Cable & Wireless Call Center Pricing – Outbound

	Toll Free Call Center Pricing						
Originating	Base Rate, US\$ per minute	Discounted Rate, US\$ per minute	Discounted Rate, US\$ per minute	Discounted Rate, US\$ per minute	Discounted Rate, US\$ per minute	Discounted Rate, US\$ per minute	Carrier
	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6	
Key Markets							
Canada	\$0.120	\$0.108	\$0.102	\$0.096	\$0.090	\$0.084	Sprint
United Kingdom	\$0.120	\$0.108	\$0.102	\$0.096	\$0.090	\$0.084	Sprint
United States	\$0.120	\$0.108	\$0.102	\$0.096	\$0.090	\$0.084	Sprint

Figure 9: Cable & Wireless Call Center Pricing – Toll Free

Call Center Customers Volume Discounts				
Level	From	То	Discount %	
Level 1	0	200,000	0.00%	
Level 2	200,000	500,000	10.00%	
Level 3	500,001	1,000,000	15.00%	
Level 4	1,000,001	1,500,000	20.00%	
Level 5	1,500,001	2,500,000	25.00%	
Level 6	Over 2,500,000	99999999	30.00%	

Figure 10: Cable & Wireless Call Center Pricing – Volume Discounts

For further information please contact:

Cable & Wireless (WI) Ltd.

P.O Box 65 Clare Hall, St. John's, Antigua, West Indies (268) 480 – 4000 (Tel) (268) 480 – 4200 (Fax)

Website: www.cwantigua.com

3.2 CELLULAR OPERATORS

There are currently three (3) Cellular Operators in Antigua and Barbuda:

	OPERATOR	NUMBER OF ACTIVE LINES
1. 2.	APUA PCS Cable & Wireless Caribbean Cellular	10,000 (estimated 2001) 10,000 (estimated 2001)
3.	AT&T	2,000 (estimated 2001)

3.3 INTERNET SERVICE PROVIDERS

There are currently only two (2) Internet Service Providers (ISPs) with independent dial-up facilities.

- 1. Cable & Wireless
- 2. Antigua Computer Technology Co. Ltd. (A.C.T.)

It is anticipated that APUA will become the third Internet Service Provider within the coming months.

4.0 ENERGY COST



Photograph 4: Energy Sources

4.1 COMMERCIAL AND DOMESTIC ELECTRICITY TARIFFS CHARGED BY THE ANTIGUA PUBLIC UTILITIES AUTHORITY (APUA)

All Prices are quoted in Eastern Caribbean Currency. Exchange Rate US\$ 1.00 = EC\$2.70

4.2 GENERAL PURPOSES TARIFF (G.P.T.)

Applicable to general lighting of all premises and temporary supplies.

All units 45 cents per unit.

Minimum charge \$15.00 per month.

4.3 DOMESTIC TARIFFS "A" (D.T.A.)

Applicable to private dwelling houses using less than 50 units.

All units 40 cents per unit.

Minimum charge \$8.00 per month.

4.4 DOMESTIC TARIFF "B" (D.T.B.)

Applicable to be private dwelling houses using more than 50 units per month.

1 – 300 KWH

40 cents per unit

Above 300 KWH 38 cents per unit

Minimum Charge \$25.00 per month

4.5 COMMERCIAL AND NON-DOMESTIC TARIFF (C.N.D.T.)

Applicable to Bakeries, Banks, Cinemas, Cold Storage, Funeral Homes, Garages, Hotels, Laundries, Markets, Offices, Shops, Tailors, Warehouses, etc.

Monthly Demand Charge \$8.00 per K.V.A or part thereof.

4.6 ENERGY CHARGE

1st Block 100 KWH / KVA of demand 45 cents per unit

2nd Block 250 KWH / KVA of demand 42 cents per unit

3rd Block remaining KWH 38 cents per unit

Minimum Charge \$45.00 per month or Demand Charge whichever is greater

4.7 INDUSTRIAL TARIFF (I.T.)

Applicable to manufacturing industries, etc., as commercial and non-domestic tariff except that 2nd and 3rd block KHW are 40 and 36 cents respectively.

4.8 BUSINESSES

Establishments with monthly consumption less than 50 units will be treated as General Purposes Consumers.

Establishments with monthly consumption between 80 and 300 units will be considered as having a demand of one KVA.

Reconnection fee: \$50.00

4.9 SECURITY DEPOSIT

The equivalent of one month estimated billing consumption.

4.10 FUEL VARIATION

Fuel Variation Charge, also referred to as the Fuel Adjustment Charge, represents an adjustment in the cost of electricity services to the customer in order to offset increases in the cost of fuel (Mogas, Diesel and Fuel Oil) to APUA. The Fuel Variation Charge as of September 12th 2002 has been adjusted to 29 cents. This means that for every 10 cents increase or decrease in fuel cost, the unit cost of electricity is increased or decreased by 1 cent per unit. This will apply to all KWH consumed and to all tariffs.

For further information please contact:

Antigua and Barbuda Public Utilities Authority (APUA)
Electricity Division

P.O. Box 416 Cassada Gardens St. John's Antigua, WI (268) 480 – 7000 (Tel) (268) 480 – 4131 (Fax)

E-mail: apuaops@candw.ag

5.0 WATER COSTS



Photograph 5: Desalination Plant

5.1 Commercial and Domestic Water Tariffs charged by Antigua Public Utilities Authority (APUA)

All Prices are quoted in Eastern Caribbean Currency. Exchange Rate US\$ 1.00 = EC\$2.70

5.2 DOMESTIC

Applicable to all residential Consumers:

\$21.00 per month per 1000 gallons of water or part thereof for the first 4000 gallons supplied per month.

\$50.00 per month per 1000 gallons of water or part thereof for all supplied over 4,000 gallons per month. Minimum charge \$21.00 per month.

5.3 COMMERCIAL AND INDUSTRIAL

Applicable to Industrial, Commercial, Hotels and Condominium Developments.

\$50.00 per 1000 gallons or part thereof for all water supplied

Minimum Charge \$50.00 per month.

5.4 GOVERNMENT

Applicable to Government institutions, stand pipes \$21.00 per month per 1000 gallons of water supplied or part thereof.

5.5 AGRICULTURE

\$25.00 per month per 1000 gallons of water or part thereof. Minimum Charge \$25.00 per month

5.6 METER RENTAL

For each meter a rental of \$1.00 per month

Reconnection Fee for each service \$40.00

5.7 MINIMUM SECURITY DEPOSIT / RECONNECTION FEE

The general public is hereby notified that the revised connection fee for all utility services (Electricity, Telephone, Water) shall be \$50.00.

Reconnection Fee

For each service \$50.00

Minimum Security Deposit

Applicable to all new consumers and consumers disconnected for non-payment

APUA's assessment of the likely consumption over two months.

Churches, Schools and non profitable social organizations are billed at the domestic rate.

The revised water tariff and reconnection fees become effective January 1, 1993.

Antigua and Barbuda Public Utilities Authority (APUA)

Water Division
P.O. Box 416
Cassada Gardens
St. John's
Antigua, WI
(268) 480 – 7000 (Tel)

(268) 480 – 7000 (Tel) (268) 480 – 4131 (Fax)

E-mail: apuaops@candw.ag

6.0 INTELLECTUAL PROPERTY LEGISLATION



The Government of Antigua and Barbuda is currently in the process of revamping the Patent / Copyright and E-commerce Laws of the island. These laws and regulations are at present being reviewed by the House of Parliament.

Antigua and Barbuda is a full member of the World Intellectual Property Organization (WIPO) and is a signatory to the following conventions and as such is bound by the international treaties signed. The forthcoming laws and regulations will reflect the international treaties listed below. Applications for patents must be made through a local Antiguan attorney.

 AGREEMENT ON TRADE RELATED ASPECTS OF INTELECTUAL PROPERTY RIGHTS (TRIPS)

http://www.wto.org/english/tratop_e/trips_e/t_agm0_e.htm

PATENT COOPERATION TREATY (PCT)

http://www.wipo.int/pct/en/index.html

 ROME CONVENTION for the Protection of Performers, Producers of Phonograms and Broadcasting Organizations

http://www.wipo.org/treaties/ip/rome/

 MADRID AGREEMENT for the Repression of False or Deceptive Indications of Source on Goods

http://www.wipo.org/treaties/ip/madrid/

BERNE CONVENTION for the Protection of Literary and Artistic Works

http://www.wipo.org/treaties/ip/berne/

• PARIS TREATY for the Protection of Industrial Property

http://www.wipo.org/treaties/ip/paris/

For further information please contact the:

Intellectual Property Office

C/O High Court
Halls of Justice
Government Office Complex
Parliamentary Drive
St. John's
Antigua, West Indies

Telephone Number: (268) 462 – 0609 / 0409 / 1585

or

Ministry of Justice & Legal Affairs

Government Office Complex St. John's Antigua, West Indies

Telephone Number: (268) 462 – 0017 / 19 or (268) 460 – 9480 / 1 / 2

7.0 TRADE AGREEMENTS



Photograph 6: Overview of Heritage Quay

Antigua and Barbuda is a signatory to the following trade agreements. As part of the Free Trade and Processing Zone, investors may access regional and international markets through the following trade agreements:

7.1 Association of Caribbean States (ACS)

Antigua and Barbuda is a member of the Association of Caribbean States (ACS) which was established on August 18th 1995. With a membership of 38 countries from the Caribbean, South and Central America, the population of the ACS countries amounts to approximately 200 million. Members include the CARICOM countries, Venezuela, Mexico, the Dominican Republic, Cuba, and a number of Central American countries. The eligible associate members include Aruba, the Kingdom of the Netherland Antilles, Puerto Rico, the French islands, and the British and US Virgin Islands. This grouping provides opportunities in trade, investment, tourism, transportation and economic development.

7.2 CARICOM

Antigua and Barbuda is a member of the Caribbean Community. Included in the membership of CARICOM are Antigua and Barbuda, Barbados, Belize, Dominica, the Dominican Republic, Grenada, Guyana, Jamaica, Montserrat, St. Kitts / Nevis, St. Lucia, St. Vincent and the Grenadines, Suriname, and Trinidad and Tobago.

One of the main objectives of CARICOM is to maximise intra-Caribbean trade by eliminating tariffs and restrictions on intra-CARICOM trade.

7.3 CARICOM Republic of Venezuela Agreement

The fundamental objective of this agreement is to strengthen the economic and trade relations between CARICOM and Venezuela (hereafter referred to as "the Parties") through:

- The promotion and expansion of the sale of goods originating in CARICOM through, inter alia, one-way duty-free access to the Venezuelan market;
- The stimulation of investments aimed at taking advantage of the markets of the Parties and strengthening their competitiveness in world trade;
- The facilitation of the creation and operation of regional joint ventures; and
- The encouragement of mechanisms for the promotion and protection of investments by nationals of the Parties.

As such, Venezuela has agreed to grant products originating in Member States of the CARICOM, free access to its markets by means of the implementation of programmes of tariff reduction and the elimination of non-tariff barriers according to detailed schedules laid out in the agreement. This is however, with the exception of certain items, *including but not limited to*, beef, certain milk products, coffee & cocoa beans, vegetable oils & fats, orange juices, oxygen, carbon dioxide, nitrous oxides, anhydrous ammonia, aluminum sulphate, other carboxylic acids, medicaments constituted by a mixture of products prepared for therapeutic or prophylactic use, urea, paints and varnishes based on modified synthetic or natural polymers, dissolved in an aqueous or non-aqueous medium, insecticides, disinfectants and a variety of iron & steel products.

7.4 CARICOM Republic of Colombia Agreement

The fundamental objective of this agreement is to strengthen the economic and trade relations and technical cooperation between CARICOM and Colombia (hereafter referred to as "the Parties") through:

- The promotion and expansion of the sale of goods originating in CARICOM and Colombia with particular emphasis on exports from CARICOM states in the early stages of the implementation of this Agreement;
- The promotion and protection of investments aimed at taking advantage of the opportunities offered by the markets of "the Parties" and strengthening their competitiveness in the international market;

- The facilitation of the creation and operation of regional joint ventures;
- The development of technical and scientific cooperation activities which may be agreed upon between "the Parties";
- The promotion of private sector activities, including business exchanges between "the Parties".

"The Parties" have agreed to promote a programme of trade liberalization taking into account the difference in the levels of development between Colombia and CARICOM generally, and, in particular, these countries designated the Less Developed Countries (LDCs) of CARICOM.

As such, Colombia has agreed to grant products originating in Member States of the CARICOM, free access to its markets by means of the implementation of programmes for the elimination of tariff and non-tariff barriers according to detailed schedules laid out in the agreement.

7.5 CARICOM Dominican Republic Agreement

The fundamental objective of this agreement is to strengthen the economic and trade relations between CARICOM and the Dominican Republic. With the inclusion of the Dominican Republic into the CARICOM market, a range of new opportunities are now open to both the Dominican Republic and Caricom countries.

7.6 Caribbean Basin Initiative

Antigua and Barbuda is a Caribbean Basin Initiative (CBI) beneficiary country. The CBI is a broad programme aimed at promoting economic development through private sector initiative in the Central American and Caribbean Countries. Its major goal is to expand foreign and domestic investment in non-traditional sectors, and to diversify the economy and expand the exports of CBI countries.

The major elements of the CBI programme available to all CBI beneficiary countries are:

- Duty-free entry to the United States for a wide range of products grown and manufactured in CBI countries in order to stimulate investment and expanded export production.
- Eligible products include electronic and electro-mechanical assembly, handicraft, giftware and decorative accessories, wood products, including furniture and building materials, recreational items, such as sporting goods and toys, fresh and frozen seafood, tropical fruit products and winter

vegetables, ethnic and speciality foods, such as sauces, spices, liqueurs, jams, etc., ornamental horticulture, medical and surgical supplies

- The CBI law excludes the following articles from duty-free entry status: most textiles and apparel, canned tuna, petroleum and petroleum products, footwear, except disposable items and footwear parts such as uppers, certain leather, rubber and plastic gloves, luggage, handbags, and flat goods, certain leather apparel, watches and watch parts, except if any component originated in a communist country.
- CBI Textile Programme: A special access programme (Guaranteed Access Levels) for textiles and apparel that guarantees markets for apparel assembled from U.S. –formed and –cut material.
- CBI Government Procurement: National treatment for producers in CBI countries in bidding for certain types of U.S. Government procurement opportunities.
- Exemption for CBI exports to the US from US Import Merchandise Processing Fees.
- A wide range of US government, state government, and private sector business development programmes, including trade and investment financing, business missions, and technical assistance programmes, partially supported through US foreign economic assistance.

7.7 CARIBCAN

The Canadian Government provides duty free access to the Canadian market for most Commonwealth Caribbean exports except on textiles, apparel, footwear, luggage, handbags, leather garments, methanol, lubricating oil.

A product under this scheme is classified as being grown or manufactured in the Country if a minimum of 60 percent of the ex-factory price of the goods originates in any of the Commonwealth Caribbean. The 60 percent includes overheard and a reasonable profit margin allowance.

7.8 COTONOU / LOME AGREEMENT

The new ACP EU Partnership Agreement, - which, after the Lome Conventions, is to cover the next 20 years of the relationship between the European Union and the ACP countries.

was signed in Cotonou on 23 June 2000. The Lome Convention extends preferential treatment to may products from The African Caribbean and Pacific (ACP) nations, allowing items to enter the European Community free of duty without quota restrictions. Only products originating in the ACP nations qualify for this preferential status.

7.9 FTAA

Scheduled for adoption in 2005, the FTAA is intended to unite the economies of the Americas by eliminating barriers to foreign trade and investment. The market will stretch from Northern Canada to Southern Chile.

For further information please contact:

Ministry of Trade

Government Office Complex
Parliament Drive
St. John's
Antigua, WI
(268) 462 – 6428 / 5935 (Tel)
(269) 462 – 9338 (Fax)

or

Department of Trade

Redcliffe & Corn Alley St. John's Antigua, WI (268) 462 – 1542 / 1626 (Tel) (268) 462 – 1625 (Fax)

8.0 PORTS OF ANTIGUA AND BARBUDA



8.1 ANTIGUA & BARBUDA PORTS OF ENTRY

- St. John's Deep Water Harbour
- Heritage Quay
- Falmouth Harbour
- English Harbour & Nelson Dockyard
- Jolly Harbour
- Crabbes
- Codrington, Barbuda

8.2 HERITAGE QUAY & DEEPWATER BERTHS

8.3 CHANNEL

Depth = 25 ft; Width = 300 ft; Length = 8,000 ft. Turning Circle = 1,300 ft. Channel is lighted.

8.4 PIER

Sheet pile bulkhead containing dredged fill, with concrete slab. Length of pier =1,200 ft.; Apron Width = 35ft.

8.5 FACILITIES

Two storey passenger terminal, tropical design.

8.6 HERITAGE QUAY

Length of dock = 500 ft.; Depth alongside = 30 ft.

Required draft alongside = 26 ft. Turning circle = 1,400 ft. in diameter.

Berthing capability = 2 average cruise ships.

2 moorings dolphins – 200 ft. apart, creating extension of berthing capability.

8.7 HARBOUR DUES

(All prices are in Eastern Caribbean Dollars EC\$).

For first 72 hours or part thereof:

2,000 and up to 10,000 NRT \$200.00 Over 10,000 NRT \$300.00

For every 24 hours or part thereof after first 72 hours:

2,000 and up to 10,000 NRT	\$100.00
Over 10,000 NRT	\$250.00

Ships anchored off Antigua:

2,000 and up to 10,000 NRT	\$170.00
Over 10,000 NRT	\$340.00

Pilotage (each way)

2,000 to 4,000 NRT	\$150.00
4,000 to 6,000 NRT	\$300.00
6,000 to 8,000 NRT	\$300.00
8,000 to 10,000 NRT	\$300.00
10,000 to 12,000 NRT	\$300.00
Maximum	\$450.00

N.B. Overtime After 6:00 pm and before 6:00 am Monday to Saturday and all day Sunday and Public Holidays.

8.8 TOWERAGE CHARGES

Under 500 tons GRT \$200.00

(a) For berthing or unberthing 500 tons GRT to 2,000 tons GRT Over 2,000 tons GRT

(b) Clearing hawse at any anchorage

Up to 1,000 tons GRT	\$100.00
Over 1,000 tons GRT	\$150.00

- (c) Vessels requesting assistance traversing channel at 50%.
- (d) Hourly rate per tug for any other purpose \$650.00 minimum ½ hour.

N.B. Overtime rates of plus 25% of a, b and c apply for any service after 4:00 p.m. and before 8:00 a.m. Monday through Friday all day Saturday and Sunday and all Public Holidays.

Overtime rates of any towing service: as in a, b, c or d – plus 25%.

8.9 MOORING AND UNMOORING

Mooring and unmooring any ship alongside any wharf, quay or jetty mooring buoys or alongside any other ship within a harbour for each service:

Under 1,000 tons GRT \$ 50.00 1,000 tons to 5,000 tons GRT \$100.00 5,000 tons GRT \$200.00

8.10 BASIN SML

Overtime (times as shown) – plus 25%.

8.11 FRESH WATER

From Government - \$50.00 per thousand gallons (APUA)

8.12 BUNKERING

Marine Gas Oil available and can be supplied to ships by tank, trucks or Barge

West Indies Oil - P.O Box 230, St. John's, Antigua

Telephone: (268) 462 – 0140

Fax: (268) 462 – 0543

8.13 TUGS

Two 2,00 h.p. twin screw tugs approved by American Bureau Shipping, Harbour Tugs Bollard pull 50,000 tons forward 32,000 aft.

8.14 TAXES

Passenger Cruise Tax U.S. \$6.00

8.15 DUTY – FREE SHOPPING

A variety of merchandise available at Heritage Quay. Also located next to Heritage Quay is the Vendors Mall, opened November 2001.

8.16 ANIMAL REGULATIONS

All animals entering into Antigua & Barbuda are subject to quarantine.

8.17 ITEMS OF SPECIAL NOTE

A local steelband will entertain all cruise ship passengers on arrival. Taxis and Mini – Buses are also available and provide tours.

8.18 ANTIGUA AND BARBUDA PORT AUTHORITY CONTACT NUMBERS

Deepwater Habour, P.O Box 1052, St. John's, Antigua, West Indies

Telephone: (268) 462 - 1144 / 2239 / 0050 / 0750

Fax: (268) 462 2510 E-mail: anport@candw.ag

Branch	Telephone	Fax
St. John's Deep Water Harbour	(268) 462 – 9481 / 82	(268) 462 – 2510
English Harbour & Nelson Dockyard	(268) 460 – 9824 / 7976	(268) 481 – 5030
Jolly Harbour	(268) 462 – 7931	
Crabbes	(268) 462 – 5906	

Figure 11: Port Authority Contact Numbers

9.0 EDUCATION



Photograph 8: St. Nicholas Primary School

There are a number of public and private educational institutions in Antigua. In total, there are sixty-five primary schools and eleven secondary schools. Post secondary education is available at the Antigua State College, University of the West Indies Extra Mural Center and the Antigua & Barbuda International Institute of Technology.

The Government heavily subsidizes education in Antigua & Barbuda. All matters related to education on the island are handled by the Ministry of Education, Culture and Technology. This office is an invaluable resource in the search and selection of a school that will meet the developmental and educational needs of your child.

The system of education in Antigua & Barbuda is based on the British educational system. The school year begins in September and ends in June of the following year.

9.1 PRE-SCHOOLS

Pre-school children receive care and early childhood education at a number of kindergarten facilities on the island.

9.2 PRIMARY SCHOOLS

On average toddlers are accepted into grade one of primary school during their fifth year and remain there until the sixth grade. A student's progress from primary school to secondary school is based upon their performance in the common entrance examinations. This exam is usually written in the sixth grade.

9.3 SECONDARY SCHOOLS

In our school system, the upper grades are referred to as forms. Students enter form one after grade six and remain there until form five. At the end of the fifth year, students sit the Caribbean Examinations Council exam or (CXC). These examinations are similar to the British Ordinary Level or O'Level examinations. Success in these examinations is critical to a student's ability to progress to

higher levels of education and in many instances to become successfully employed. Therefore, significant emphasis is placed upon preparation for these exams during forms four and five of secondary school.

9.4 POST SECONDARY EDUCATION

9.41 Antigua State College

Post secondary education is available through the Antigua State College. The various departments offer university preparation courses, vocational training in electronics, refrigeration and mechanics, teacher training, pharmacy, office procedures and secretarial training.

9.42 University Education

The Antigua State College is affiliated with the University of the West Indies which has campuses in the islands of Jamaica, Barbados and Trinidad. Students in Antigua can begin their first and second year degree programs here on a full time basis.

For those students wishing to pursue their degree on a part time basis through distance education. There is an extra mural campus of the University of the West Indies here on the island, which provides classes in many of the subject areas offered at the university.

9.43 Vocational Training

There are several privately and Government owned institutions which offer vocational training to persons who are interested. Subjects range from computer studies to dressmaking. There is also the Hotel Training School which caters to the needs of those who wish to enter the hospitality industry.

9.5 INFORMATION TECHNOLOGY TRAINING



Photograph 9: Antigua & Barbuda International Institute of Technology

9.51 Antigua and Barbuda International Institute of Technology

There are several private and corporate schools offering training in computer skills and information technology. However, specialized training in Information Technology is available through the Antigua & Barbuda International Institute of Technology, a subsidiary of the Free Trade and Processing Zone.

The Antigua and Barbuda International Institute of Technology (ABIIT) and the Internet Gaming Industry are creating an IT culture on the island. ABIIT which is a modern state-of-the-art IT college, was recently declared a Centre for Excellence in Information Technology in the Caribbean, has trained many persons who will be eventually employed in the Internet Gaming Industry and other IT intensive industries.

9.52 ABIIT Course Offerings:

Diploma Programmes (1 year)

- Microsoft Office User Specialist (MOUS)
- Web Design
- Computer Repair Technician
- Computer Network Engineer

<u>Associate Degree Programmes (Two Years)</u>

- Business Computer Programmer
- Webmaster
- Computer Programmer
- Computer Network Engineer

Software/Hardware Certifications

Oracle

- Microsoft
- Cisco
- Novell
- Sun Microsystems
- CompTIA

ABIIT also offers Specialized Training, Computerized Accounting, Project Management, Graphics Design AutoCAD and Electronics.

For further information contact:

Ministry of Education

Government Office Complex Parliament Drive St. John's Antigua, WI (268) 462 – 4959 (Tel). (268) 462 – 4970 (Fax)

10.0 VISA/ENTRY REQUIREMENTS FOR ANTIGUA AND BARBUDA



Photograph 10: Arrival Lounge VC Bird Airport

10.1 ENTRY REQUIREMENTS

All visitors to Antigua and Barbuda must have an onward or return ticket. Citizens of the European Union, United States, United Kingdom and Canada do not require a visa to enter Antigua and Barbuda on holiday or business and may travel on one of the following:

- Valid Passport
- Original Naturalization Certificate

Persons visiting are permitted to stay as long as their business takes, provided that:

- a) this is no longer than six months
- b) they have an onward or return ticket
- c) they have confirmation of accommodation
- d) they can produce evidence of their ability to maintain themselves in Antigua and Barbuda

Cruise ship visitors who would normally require a visa would not require one provided that they arrive in Antigua and Barbuda in the morning and depart the same evening.

'Intransit' passengers Praveling within the same day, who normally require a visa, do not need a visa for entry into Antigua and Barbuda, provided that they have proof of their onward journey.

10.2 VISA REQUIREMENTS FOR ANTIGUA AND BARBUDA

Documentation required when applying for a visa: (Please confirm with the Antigua and Barbuda Embassy nearest to you)

1. Valid passport (with minimum life of six months)

- 2. One completed application form (obtainable from any Antigua & Barbuda Embassy)
- 3. Confirmation of travel (return or onward ticket or letter confirming date of travel from travel agent)
- 4. Confirmation of accommodation or letter of invitation if you are staying in the community with friends or family.
- 5. 2 x passport size photographs
- 6. Fee (see below for details)

10.3 VISA FEES

	US	UK
Single Entry (for a single visit within three months of date of issue)	\$30.00	£24.00
Multiple Entry (for multiple visits within six months of date of issue)	\$35.00	£28.00

Figure 12: Visa Fees

10.4 PERSONS NOT REQUIRING A VISA

Please note that the citizens of the following countries DO NOT REQUIRE a visa for entry into Antigua and Barbuda:

European Community		
Austria	Belgium	Denmark
Finland	France	Germany
Greece	Ireland (Republic of)	Italy
Luxembourg	Netherlands	Portugal
Spain	Sweden	United Kingdom
These Commonwealth countries		
Australia	Bahamas	Barbados
Belize	Botswana	Brunei Darussalam
Canada	Cyprus	Dominica
Fiji	Grenada	Guyana
Jamaica	Kenya	Kiribati
Lesotho	Malaysia	Malawi
Maldives	Malta	Mauritius
Namibia	Nauru (special member)	New Zealand
Papua New Guinea	Samoa (Western)	Seychelles

Singapore	Solomon Islands	South Africa
St Kitts and Nevis	St Lucia	St Vincent and the Grenadines
Swaziland	Tanzania	Tonga
Trinidad and Tobago	Tuvalu (special member)	Uganda
United Kingdom	United Kingdom Overseas Territories	Vanuatu
Zambia		

Other Countries (Non-European and Non-Commonwealth Countries) which DO NOT REQUIRE A VISA for entry into Antigua and Barbuda:		
Albania	Argentina	Armenia (Republic of)
Azerbaijan (Republic of)	Belarus (Republic of)	Brazil
Bulgaria	Chile	Estonia (Republic of)
Georgia (Republic of)	Hungary	Japan
Kazakhstan (Republic of)	Korea (South)	Kyrgyzstan (Republic of)
Liechtenstein	Lithuania (Republic of)	Malta
Mexico	Moldova (Republic of)	Monaco
Norway and Colonies	Peru	Poland
Romania	Russian Federation	Slovenia
South Korea	Suriname	Switzerland
Tajikistan (Republic of)	Turkey	Turkmenistan
Ukraine	Uzbekistan (Republic of)	United States of America
Venezuela		

Figure 13: Countries Not Requiring an Entrance Visa

All other countries not listed require a visa for entry. Please note that citizens of the following Commonwealth countries now require a visa for entry into Antigua and Barbuda: Bangladesh, Cameroon, The Gambia, Ghana, India, Mozambique, Nigeria, Pakistan, Sierra Leone and Sri Lanka.

10.5 LIST OF ANTIGUA ENBASSIES / CONSULATES / TOURIST DEPARTMENTS

ANTIGUA / BARBUDA

Ministry of Foreign Affairs
Government Office Complex, Parliament Drive, St. John's,
Antigua, West Indies
(268) 462 – 1052 (Tel)
(268) 462 – 2482 (Fax)

E-mail: minforeign@candw.ag

CANADA

Consulate General of Antigua and Barbuda / Antigua and Barbuda Department of Tourism & Trade 60 St. Clair Avenue, Suite 304, Toronto, Ontario, Canada, M4T 1N5 (416) 961-3085 / 3143 (Tel)

(416) 961-3085 / 3143 (Tel) (416) 961-7218 (Fax)

E-mail: info@antigua-barbuda-ca.com

CHINA

Embassy of Antigua and Barbuda The People's Republic of China, Room No. 1N, Guomen Building No. 1 Zuojiazhuang, Chaoyang District, Bejing 100028 8610 6460-6841 / 6842 (Tel)

8610 6460-6841 / 6842 (Tel) 8610 6460-6356 (Fax)

ENGLAND

High Commission of Antigua and Barbuda/ Antigua and Barbuda Tourist Office
15 Thayer Street, London, W1M 5LD, England
44-207-486-7073 / 5 (Tel)
44-171-486-9970 (Fax)

Website: http://www.antigua-barbuda.com
E-mail: antbar@msn.com or tourisminfo@antigua-

barbuda.com

GERMANY, AUSTRALIA, SWITZERLAND and NORTHERN EUROPE

Antigua and Barbuda Department of Tourism Thomasstrasse 11, D- 61348 Bad Homburg, Germany 0049 06172 21504 (Tel) 0049 06172 21513 (Fax)

Website: http://www.antigua_barbuda.de/html/index.php

FRANCE

Office du Tourisme D'Antigua and Barbuda 42 Avenue de Friedland, Paris 75008, France 33 (0) 1 53 75 15 71 (Tel) 33 (0) 1 53 75 15 69 (Fax)

MIAMI

Consulate General of Antigua and Barbuda Antigua and Barbuda Department of Tourism & Trade 25SE Second Avenue, Suite 300, Miami, Florida, 33131 (305) 381-6762 (305) 0381-7908

E-mail: cganuear@bellsouth.net

NEW YORK

Permanent Mission of Antigua and Barbuda to the United Nations / Antigua and Barbuda Department of Tourism 610 5th Avenue, Suite311, New York, 10020, New York, USA (212) 541-4117 (Tel) (212) 757-1607 (Fax)

Website: http://www.un.int/antigua or http://www.antigua-barbuda.org

E-mail: Antigua@un.int or info@antigua-barbuda.org

WASHINGTON

Embassy of Antigua and Barbuda 3216 New Mexico Avenue, NW Washington DC 20016, USA (202) 362-5122 /5166 (202) 362-5225

E-mail: embantbar@aol.com

ITALY

Antigua and Barbuda Department of Tourism Via Santa Maria Alla Porto, 9, 20123 Milan, Italy 039 02 877983 (Tel) 039 02 877983 (Fax)

Website: http://www.antigua-barbuda.it E-Mail: infoantigua@antigua-barbuda.it

Antigua and Barbuda Department of Tourism

Corner of Nevis Street & Friendly Alley P.O Box 363, St. John's, Antigua, West Indies (268) 462 – 0480 (Tel) (268) 462 – 2483 (Fax)

E-mail: deptourism@antigua.gov.ag

Antigua Hotels & Tourists Association

Island House , Newgate Street, P.O Box 454, St. John's, Antigua, West Indies (268) 462 – 0374 (Tel) (268) 462 – 3702 (Fax)

Website: http://www.antiguahotels.org

E-mail: ahta@candw.ag

Figure 14: Embassies / Consulates and Tourist Departments

10.6 TRAVELLING TO ANTIGUA AND BARBUDA

VC Bird International Airport is the gateway to Antigua and Barbuda. A modern international airport, it is globally accessible by connecting flights and is serviced by most of the major international airlines and charters as well as the major regional airlines.

Connecting flights are offered to Codrington Airport in Barbuda.

Here is a list of the airlines which offer flights to Antigua and Barbuda:

INTERNATIONAL CARRIERS		
Air Canada www.aircanada.ca/	Continental Airlines www.flycontinental.com/	
American Airlines www.aa.com	US Air www.usairways.com/	
BWIA www.bwee.com/index2.html	Virgin Airlines www.virgin-atlantic.com/	
British Airlines www.british-airways.com		
REGIONAL CARRIERS		
Carib Aviation www.candoo.com/carib/	LIAT (1974) Ltd. www.liatairline.com/	
Caribbean Star www.flycaribbeanstar.com/	Winair www.fly-winair.com/	

Figure 15: Airline Carriers to Antigua

11.0 PERMANENT RESIDENCE SCHEME



Photograph 11: Jolly Harbour Villas

²In June 1995, the government introduced a permanent residence scheme to encourage a limited number of high net worth individuals to establish tax residency in Antigua and Barbuda. As residents all their income would be free of local tax.

To obtain a permanent residence certificate an applicant must:

- maintain a permanent place of abode in Antigua and Barbuda
- obtain an alien landholding licence costing 5% of the property value
- pay a purchaser's stamp duty of 2.50%
- pay an annual levy of US\$20,000/annum
- reside in Antigua and Barbuda for not less than 30 days a year

² Investing in Paradise, High Commission for Antigua and Barbuda in London. http://www.antigua-barbuda.com/finance_investment/permanent_residence.asp

12.0 TRANSPORTATION



Photograph 12: West Bus Station Terminal

There are several ways of getting around Antigua – Taxis, Buses, Rental Cars, Scooters, Motorbikes or Bicycles.

The Antigua and Barbuda Transport Board is the official Government agency responsible for internal ground transportation. Both bus and taxi services are subject to the standard Government authorized rates.

As a result of its British heritage, Antiguans drive on the left side of the road.

12.1 TAXIS

Taxis are available 24 hours a day. Taxi stands are scattered throughout St. John's, V.C Bird International Airport, Shopping Malls, Ports and Hotels. Taxis may be hailed from the side of the road or contacted by you independently or through your hotel guest services. Taxis may be in the form of cars or minibuses.

12.2 BUSES

The two major bus terminals in St. John's are the East and West Bus Stations. The East Bus Station is located on Independence Avenue and services routes to the eastern and northern sides of the island. The West Bus Station is located on Market Street directly opposite the Public Market and services routes to the western and southern parts of the island. Many of these buses are privately owned 12 or 28 seaters. There are specially designated bus stops along the routes. The main shopping malls, Woods Center and Food City Supermarket, provide special bus services for shoppers via the bus terminals.

12.3 RENTAL VEHICLES

For those individuals who prefer to drive rental vehicles, there are over 15 car rental agencies in Antigua, which include many internationally known car rental companies. All of them offer a variety of vehicles to choose from – manual or automatic transmission, air conditioned or jeep type. Maps are also provided for customers so getting lost should be no problem. A local temporary driving licence for short stay is required by law. This can be obtained through the car rental agency for a fee of US\$20.00 (EC\$50.00) upon presentation of your own valid driver's licence from your country of origin. The approximate cost per day of a rental car is US\$ 40.00 and minibus rental is US\$80.00.

12.4 OTHER FORMS OF TRANSPORTATION

Temporary local driver's licences are also required to rent motorcycles or scooters. Bicycles are also available for rental.

The Free Trade and Processing Zone in Coolidge is approximately seven minutes drive from the airport. Parking space is readily available. The approximate taxi fare from the airport is US\$4.00

13.0 EXPATRIATE LIVING, CULTURE AND TOURISM



Photograph 13: Villas at Jolly Harbour

Most of the amenities that expatriates are accustomed to are easily available in Antigua and Barbuda.

13.1 Housing

Antigua offers a variety of housing options for the expatriate ranging from single family homes to apartments and villas. There are several gated communities such as Jolly Harbour which offer a variety of villas of different styles and views. Housing can be found through any real estate agent here in Antigua.

13.2 Medical Facilities

Antigua and Barbuda has many well-qualified and trained general practitioners and specialists in obstetrics and gynecology, pediatrics, physiotherapy, psychiatry, cardiology, both in private practice, as well as attached to the two main health care facilities in the country.

Most common surgical procedures are performed in Antigua. 24-hour emergency services are available at the main Government hospital – Holberton. Facilities are also available at the privately owned, Adelin Clinic.

A modern state-of-the-art hospital is now near completion. The Mount St. John's Medical Centre, as It will be known, is estimated to cost thirty-one million United States Dollars.

13.3 Cost of Living

The inflation rate in Antigua and Barbuda is less than 1% and has remained under 3% for the past few years.

13.4 Tourism and Leisure

Antigua and Barbuda is a major Caribbean tourist destination, offering its guests excellent hotel accommodations and facilities and possessing an abundance of natural beauty.

For many years the Government of Antigua and Barbuda has been dedicated to actively promoting tourism. There are over 40 hotels of international standard and a large number of apartments and guest-houses.

The island is easily accessible by both air and sea with a busy international airport and two seaports served by international cruise lines.

13.5 Sporting Activities

Scuba diving, water-skiing, windsurfing, and sailboarding equipment can be hired from a number of watersports companies. Horseback riding is available. The island also boasts two first class golf courses. A glass-bottomed boat trip offers a relaxing view of the exotic marine life and coral reefs.

Antigua's Sailing Week is held in either April or May each year. This is a premier international Sailing event that attracts hundred of vessels from around the globe. World Class Test Cricket is held every year at the recently renovated Antigua Recreation Grounds in the capital, St. John's.

13.6 Beaches

The terrain is mostly low-lying limestone and coral. This accounts for the island's white sandy beaches, surrounded by rich coral reefs and seagrass beds. Local legend has is that Antigua's indented coastline offers 365 beaches – one for each day of the year. Barbuda's pink sand beaches are among the longest and most beautiful anywhere in the world.

13.7 Attractions, Culture & Cultural Events

Antigua is rich in history and culture and there are a number of restored historical sites.

Nelson's Dockyard, situated at English Harbor, where Admiral Nelson was based during the 18th Century, is considered the island's most famous landmark. In addition, there is Shirley's Heights with its breathtaking view of the surroundings and neighbouring islands, restored Betty's Hope Estate (once the island's largest sugar plantation), the St, John's Cathedral Church, the Antigua and Barbuda Museum, and Fort James.

A summer cultural Festival – Carnival is held every year with a duration of approximately 11 days culminating is street jump-ups on the first Monday and Tuesday in August.

In addition to our natural attractions of beaches, landscapes and fascinating marine environment, Antigua and Barbuda offers world-class shopping, sports, dinning, and entertainment.

14.0 COMMERCIAL PRACTICES, CULTURAL NORMS AND SAFETY TIPS



Photograph 14: St. John's Public Market

14.1 Business Hours

Government office hours: 8:00 a.m. to 4:30 p.m. from Mondays to Thursdays.

8:00 a.m. to 3:00 p.m. on Fridays.

Commercial business hours: 8:00 a.m. to 5:00 p.m. from Monday to Friday.

Shopping extends to Saturday.

Banking hours: 8:00am to 2:00pm Monday through Thursday.

8:00 am to 5pm Friday. Some banks open of Saturday.

14.2 Business Attire

Men and women doing business in Antigua and Barbuda should note that despite the warm climate and the fact that the country is part of the Caribbean, business attire here is conventional business wear. Additionally, business offices are generally air-conditioned.

Business attire for men: For office wear, long or short sleeved shirts worn with ties is the norm. Jackets are used on more formal occasions.

Business attire for women: Conventional business suits, or skirts and blouses, are the norm for office wear.

14.3 Attire Outside of business

Lightweight casual clothing. Beach attire is appropriate for the beach but not town, shops or restaurants. Some hotels and restaurants stipulate jacket and tie for men and dresses for women in the evening.

14.4 Tipping/Gratuities

Same as in the US; 10-15% depending on the service. Some restaurants & hotels will automatically add a 10% gratuity. If in doubt, just ask.

14.5 Electricity

Dual voltage 110 volts and 220 volts. Most hotels have both voltages available.

14.6 Time Zone

Eastern / Atlantic Standard Time or GMT – 4.

14.7 Currency/Money

Official currency is the Eastern Caribbean dollar (EC\$) which is fixed to the US dollar at an exchange rate of US\$1.00 = EC\$2.70. US currency, travelers checks and major credit cards are accepted.

14.8 Personal Safety

Antigua & Barbuda are relatively crime free, but exercise normal precautions; i.e. don't leave valuables unattended in rental cars or on the beach.

15.0 DISCLAIMER OF CONTENTS OF DOCUMENT

DISCLAIMER

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Photograph 17: Stanford International Bank

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P.O Box 95, St. Mary's & Thames Street, St. John's, Antigua, W.I.

(268) 481 – 4200 / 83/ 481 - 4158(Tel) (268) 481 - 4229 / (268) 481- 4280 (Fax) **Website**: <u>http://www.acbonline.com</u>

E-mail: acb@candw.ag

Antigua Overseas Bank Ltd.

P.O Box 1679, High Street & Corn Alley, St. John's, Antigua, W.I. (268) 480 – 2700 (Tel)

(268) 480 – 2750 (Fax)

Website: http://www.abifinancial.com

First Caribbean International Bank formerly Barclays Bank PLC

P.O Box 225, High Street & Market Street, St. John's, AntiguaW.I.

(268) 480 - 5000 / 51 (Tel) (268) 462 - 4910 (Fax)

Website: http://www.firstcaribbeanbank.com

First Caribbean International Bank formerly CIBC Caribbean

High Street & Market Street, St. John's, Antigua, W.I.

(268) 480 - 5000 (Tel) (268) 462 - 4910 (Fax)

Website: http://www.firstcaribbeanbank.com

Eastern Caribbean Central Bank

P. O. Box 741, Sagicor Financial Center St. John's, Antigua, W.I.

(268) 462 - 2489 (Tel) (268) 462 - 2490 (Fax)

Website: http://www.eccb-centralbank.org/

E-mail: eccbanu@candw.ag

Global Bank of Commerce formerly Swiss American Offshore Bank

P.O Box W1803, Woods Center, Friar's Hill Road, St. John's,

Antigua, WI

(268) 480 - 2346 / 2240 / 2207 / 8 (Tel)

(268) 480 – 1831 (Fax)

Website: http://www.globalbank.ag E-mail: customer.service@gbc.ag

Bank of Antigua Ltd.

P.O Box 315, 1000 Airport Boulevard, Coolidge, St. John's, Antigua,

WI

(268) 480 - 5300 (Tel) (268) 480 - 5433 (Fax)

Website: http://www.bankofantigua.com

RBTT Bank of the Caribbean formerly Caribbean Banking

Corp. Ltd

P.O Box 1324, 45 High Street, St. John's, Antigua, W.I.

(268) 462 - 4217 / (268) 460 - 9131 (Tel)

(268) 460-8575 / 462-5040 (Fax) Website: http://www.rbtt.com E-mail: hollings@candw.ag

Bank of Nova Scotia

P.O Box 342, High Street, St. John's, Antigua, W.I. (268) 480 – 1500 / 480-1600 (Tel) (268) 480 – 1554/ 480-1602 (Fax)

Website:

http://www.scotiabank.com/cda/content/0,1608,CID48_LIDen,00.html

E-mail: ernamaetongehurst@scotiabank.com

The Royal Bank of Canada

P.O Box 252, High & Market Streets, St. John's, Antigua, W.I.

(268) 480 – 1150 (Tel) (268) 480 – 1190 (Fax)

Website: http://www.royalbank.com/caribbean/antigua_list.html

E-mail: Bro725b@royalbank.com

Barrington Bank

P.O. Box W-1363 / Woods Mall, Suite 2A, Ryan's Place, High Street, S John's, Antiqua, W.I.

(268) 481-1777 (Tel) (268) 481-1778 (Fax)

Website: http://www.barrington.ag/ E-mail: common@barrington.ag

Stanford International Bank

P.O Box 3300, 2000 Airport Boulevard, Coolidge, St. John's,

Antigua, WI

(268) 480 – 3700 (Tel) (268) 480 – 3737 (Fax)

Website: http://www.stanfordinternational.com/

E-mail: sib@stanfordeagle.com

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CAR RENTAL AGENCIES



Photograph 18: Redcliffe Street

Avis Car Rental

(268) 462 - 2840 / 7 (Tel) (268) 462 - 2848 (Fax)

Email: avisanu@candw.ag

Lion's Car Rental

(268) 460 - 1400/ 562-2708 /463-7100(Tel)

(268) 460 - 2707 (Fax)

Budget Rent - A - Car

(268) 462 – 3009 (Tel) (268) 460 - 9177 (Fax) Oakland Car Rental

(268) 462 - 3021 (Tel) (268) 560 - 1232 (Fax)

Carters Car Rental

(268) 463 - 0675 /562-2956(Tel)

(268) 562 - 2956 (Fax)

Paradise Car Rental Rex Halcyon Hotel

(268) 462 - 9780 (Tel) (268) 460 – 1460 (Fax)

Dion's Rent A Car

(268) 462 - 3466 (Tel)

(268) 462 – 3366 / 7 (Fax)

Prince's Rent - A - Car (268) 462 - 0766 (Tel)

Dollar Rent A Car

(268) 462 - 0362 (Tel)

(268) 462 - 5907 (Fax)

Website: http://www.dollar.com E-mail: dollarantigua@hotmail.com

Rawlins Car Rental

(268) 461 - 0110 (Tel) (268) 461 – 1878 (Fax)

Email: rawlon@hotmail.com

Hertz Rent A Car

(268) 481 – 4440 (Tel)

(268) 481 – 4460 (Fax)

Website: http://www.hertz.com

Email: hertz@candw.ag

St. John's Car Rental

(268) 462 - 0594 (Tel)

(268) 462 – 6147 (Fax)

Website: http://www.stjohnscarrental.com

Hyatt Rent A Car

(268) 463 2012 (Tel)

Thrifty Car Rental

(268) 462 - 9532 (Tel)

	(268) 463 – 9030 (Fax) Email: <u>matthewrentacar2002@yahoo.com</u>
Jonas Car Rental (268) 462 – 3760 (Tel)	

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HOTELS / VILLAS / GUEST HOUSES



Photograph 19: Royal Antiguan Resort

EXCLUSIVE

Blue Waters Beach Hotel

P.O. Box 256, Blue Waters, St. John's, Antigua, WI

(268) 462 - 0290/0292 (Tel) (268) 462 - 0293 (Fax)

Website: http://www.bluewaters.net

Carlisle Bay Antiqua

P.O. Box 1515, Old Road, St Mary's, Antigua, WI

(268) 484 - 0000 (Tel) (268) 484 - 0001 (Fax)

Website: http://www.carlisle-bay.com Email: reservations@carlisle-bay.com

Cocobay Resort

P.O. Box 431, Valley Church, Antigua, WI

(268) 562 - 2400 (Tel) (268) 562 - 2424 (Fax)

Website: http://www.cocobayresort.com

E-mail: cocobay@candw.ag

Coconut Beach Club (formerly Yepton Beach Resort)

P.O. Box 1427, Yeptons, St. John's, Antigua, WI

(268) 462 - 2520 (Tel) (268) 462 - 3240 (Fax)

Website: http://www.coconutbeachclub.com

E-Mail: coconutbeach@candw.ag

Curtain Bluff

P.O. Box 288, Old Road, St. Mary's, Antigua, Wi

(268) 462 - 8400/1/2/3/4/5 Tel:

(268) 462 - 8409 Fax:

Website: http://www.curtainbluff.com

Galley Bay

P.O. Box 305, Five Islands, St. John's, Antigua, WI

(268) 462 - 0302 (Tel) (268) 462 - 4551 (Fax)

Website: http://www.eliteislandresorts.com/ E-mail: reservations@antigua-resorts.com

Jumby Bay Resort

P.O. Box 243, Long Island, Antigua, WI

268) 462 - 6000 (Tel) (268) 462 - 6020 (Fax)

Website: http://www.jumbybayresort.com E-mail: jumbybay@jumbybayresort.com

St. James Club

P.O. Box 63, Mamora Bay, Antigua, WI

(268) 460 - 5000 Tel: (268) 460 - 3015 Fax:

Website: http://www.eliteislandresorts.com/ E-mail: reservations@antigua-resorts.com

PREMIUM

Admirals Inn

P.O. Box 713, Nelson's Dockyard, English Harbour, Antigua, WI

(268) 460 - 1153/1027 (Tel) (268) 460 - 1534 (Fax)

Website: http://www.antiguahotels.org/sh-admirals.html

E-mail: admirals@candw.ag

Antigua Village Condo Beach Resort

P.O. Box 649, Dickenson Bay, St. John's, Antigua, WI

(268) 462 - 2930 (Tel) (268) 462 - 0375 (Fax)

Website: http://www.antiguavillage.net/

Amaryllis Hotel Bar & Restaurant

PO Box 2624, Airport Rd., St Johns, Antigua, WI

(268) 462 - 8690 (Tel) (268) 462 - 8691 (Fax)

Website: http://www.amaryllishotel.com

E-mail: amahotel@candw.ag

City View Hotel

PO Box 2692, Newgate Street, St. John's, Antigua, WI

(268) 562 - 0256/7/8/9 (Tel) (268) 562 - 0242 (Tel)

Website: http://cityviewhotelantigua.com

E-Mail: cityview@candw.ag

Coco's Antiqua

P.O. Box 2024, Valley Church, St. Mary's, Antigua, WI

(268) 460 - 2626/462 9700 (Tel) (268) 462 - 9423 (Fax)

Website: http://www.cocoshotel.com

E-Mail: cocos@candw.ag

Copper and Lumber Store Hotel

P.O Box 184, Nelson's Dockyard, English Harbour, Antigua, WI

(268) 460 - 1058 (Tel) (268) 460 - 1529 (Fax)

Website: http://www.copperlumberantigua.com or

http://www.copperandlumberhotel.com

E-mail: clhotel@candw.ag

Jolly Beach Resort

P.O. Box W2009 (268) 462-0061 (268) 562-2117

Website: www.jollybeachresort.com E-Mail: info@jollybeachresort.com

Long Bay Hotel

P.O. Box 442, Long Bay, St. John's, Antigua, WI

(268) 463 - 2005 (Tel) (268) 463 - 2439 (Fax)

Website: http://www.longbayhotel.com
Email: info@longbayhotel.com

Mango Bay Spa and Resort

Dian Bay, Antigua, WI (268) 460 – 6646 / (268) 480 - 1111 (Tel)

(268) 460 – 8400 (Fax) Email: mangobay@candw.ag

Marina Bay Beach Resort

P.O. Box 1187, Dickenson Bay, St. John's, Antigua, WI

(268) 462 - 3254 (Tel) (268) 462 - 2151 (fax)

Website: http://www.antiguahotels.org/sh-marina.html

Email: marinabay@candw.ag

Occidental Grand Pineapple Beach

P.O. Box 2000, Long Bay, Antigua, WI

(268) 463 - 2006 (Tel) (268) 463 - 2452 (Fax)

Website: http://www.eliteislandresorts.com/

or

http://www.allegroantigua.com/

Pelican Isle

P.O. Box 3181

(268) 462 - 8385 (Tel) (268) 462 - 4361 (Fax)

Website: http://www.antiguahotels.org/sh-pelican.html

E-mail: pelican@candw.ag

Dickenson Bay Cottages

P.O. Box 1379, Dickenson Bay, St. John's, Antigua, WI

(268) 462 - 4940 (Tel) (268) 462 - 4941 (Fax)

Website: http://www.dickensonbaycottages.com

E-mail: cottages@candw.ag

Pillar Rock Hotel

P.O. Box 1266, Deep Bay, St. John's, Antigua, WI

(268) 462 - 2341 (Tel) (268) 462 - 2327 (Fax)

Dove Cove

P.O. Box 2694, Runaway Bay, St. John's, Antigua, WI

(268) 463 - 8600 (Tel) (268) 463 - 8601 (Fax)

Website: http://www.antiguahotels.org/sh-dove.html E-Mail: gregoryl@cand.ag or dovecove@candw.ag **Rex Blue Heron**

P.O. Box 1715, Johnson's Point Beach, Antigua, WI

(268) 462 - 8564/65 (Tel) (268) 462 - 8005 (Fax)

Website: http://www.rexresorts.com/

E-mail: rbheron@andw.ag

Falmouth Beach Apartments

P.O. Box 713, Falmouth, Antigua, WI

(268) 460 - 1027 (Tel)

(268) 460 - 1094) (reservations)

(268) 460 - 1534 (Fax)

Website: http://www.caribbeanhighlights.com/beachapts/default.htm

Rex Halcyon Cove

P.O. Box 251, Dickenson Bay, St. John's, Antigua, WI

(268) 462 - 0256 (Tel)

(268) 462 - 0271 (Fax)

Website: http://www.rexresorts.com/
E-Mail: rexhalcyon@candw.ag

Galleon Beach Club

P.O. Box 1003

(268) 460 - 1024 (Tel) (268) 460 - 1450 (Fax)

Website: http://www.galleonbeach.com/ E-mail: galleonbeach@candw.ag Royal Antiguan

P.O. Box 1322, Deep Bay, St. John's, Antigua, WI

(268) 462 - 3733 (Tel) (268) 462 - 3728 (Fax)

Harmony Hall

P.O. Box 1558, Brown's Bay, Freetown, Antigua, WI

(268) 460 - 4120 (Tel) (268) 460 - 4406 (Fax)

Website: http://www.harmonyhall.com/accommodation_a.htm

E-mail: harmony@candw.ag

Sandals Antigua Resort & Spa

P.O. Box 147

(268) 462 - 0267 (Tel)

(268) 462 - 4135 (Fax)

Website: http://www.sandals.com/main/antigua/an-home.cfm

E-Mail: sandals@candw.ag

Hawksbill Beach Resort

P.O. Box 108, Five Islands, St. John's, Antigua, WI

(268) 462 - 0301 (Tel) (268) 462 - 1515 (Fax)

Web Site: http://www.hawksbill.com/ E-mail: http://www.hawksbill.com/ Sandpiper Reef Resort

P. O. Box 569, Crosbies Estate, St. John's, Antigua, WI

(268) 462 - 0939 (Tel) (268) 462 - 1743 (Fax) **E-mail:** sandpiper@candw.aq

HBK Villa Rentals/Jolly Harbour Beach Resort

P.O. Box 1793 (268) 462 - 6166 (268) 463 - 6167

Website: www.jollybeachresort.com E-Mail: info@jollybeachresort.com Siboney Beach Club

P.O. Box 222

(268) 462 - 0806/3356 (Tel) (268) 462 - 3356 (Fax)

Website: http://caribbean-resort-antigua-hotel-siboney-beach.com/

E-mail: siboney@candw.ag

Heritage Hotel

P.O. Box 1532, Heritage Quay, St. John's, Antigua, WI

Sunsail Club Colonna

P.O. Box W1892, Hodges Bay, St. John's, Antigua, WI

(268) 462 - 1247 (Tel) (268) 462 - 1179 (Fax)

Website: http://www.antiguahotels.org/sh-heritage.html

E-mail: heritagehotel@candw.ag

(268) 462 - 6263 (Tel) (268) 462 - 6430 (Fax) Website: www.sunsail.com E-Mail: colonna@candw.aq

Hodges' Bay Club

P.O. Box 1237 (268) 462 - 2300 (Tel) (268) 462 - 1962 (Fax) **Sunset Cove**

Runaway Bay, St. John's, Antigua, WI

(268) 462 - 3762 (Tel) (268) 462 - 2684 (Fax)

The Inn English Harbour

P.O. Box 187 (268) 460-1014 (Tel) (268) 460-1603 (Fax)

Website: http://www.theinn.ag/
Email: theinn@candw.ag

Tradewinds Hotel

P.O. Box 1390 (268) 462 - 1223 (Tel) (268) 462 - 5007 (Fax)

Website: http://www.antiguatradewindshotel.com/

E-mail: twhotel@candw.ag

VALUE

Anchorage Inn

P.O Box 1218, Anchorage Road, St. John's, Antigua, WI

(268) 462 - 4065 (Tel) (268) 462 - 4066 (Fax) **Halcyon Heights**

P.O Box 1345 (268) 462 – 5012 (Tel) (268) 462 – 7760 (Fax)

Antigua Beachcomber Hotel

P.O Box 1512, Winthropes Bay, St. John's, Antigua, WI

(268) 462 – 3100 / 2756 (Tel) (268) 462 – 4012 (Fax)

Website: http://www.antiguabeachcomber.com/

E-mail: beachcom@candw.ag

Hale Inn

(268) 463 - 7833 (Tel)

Website: http://www.haleinn.com/ E-mail: hale inn@candw.ag

Barrymore Hotel

P.O Box 244, Fort Road, St. John's, Antigua, WI

(268) 462 – 1055 / 4062 (Tel) (268) 462 – 4140 (Fax) **Harbour View Apartments**

P.O Box 20, All Saints, Antigua, WI (268) 460 – 1762 (Tel)

(268) 463 – 6375 (Fax)

Website: http://antigua-apartments.com/

E-mail: radix@candw.ag

The Cappuccino Lounge

PO Box 1148, Nelson's Alley, St Johns, Antigua, WI

(268) 562 6808 (Tel)

Website: http://www.caplounge.com
E-mail: admin@caplounge.com

Jacaranda Beach Apartments

P.O Box 505, Runaway Beach, St. John's, Antigua, WI (268) 462 - 1888 or (268) 461 - 5003 after business hours

(268) 462 - 6143 (Fax)

Website: www.candoo.com/jacaranda/

E-mail: delislep@candw.ag

Catamaran Hotel

P.O Box 985, Falmouth, Antigua, WI

(268) 463 - 1036 (Tel)

Website: http://www.catamaran-antigua.com

E-mail: catclub@candw.aq

Joe Mike's Hotel

P.O Box 136, Corn Alley, St. John's, Antigua, WI

(268) 462 – 1142 / 3244 (Tel) (268) 462 – 6056 (Fax)

Website: http://www.antiquahotels.org/sh-joe.html

E-mail: joemikes@candw.ag

Coral Sands

P.O. Box 34, Dickenson Bay, St. John's, Antigua, WI

Tel: (268) 461-0925 Fax: (268) 462-1187

Website: http://www.coral-sands.com **E-mail:** contact@coral-sands.com Lord Nelson Club

Coolidge, St. John's, Antigua, WI

Website: http://www.lordnelsonantigua.com/ E-mail: lordnelsonhotel@hotemail.com

Cortsland Hotel

P.O Box 403

(268) 462 - 1395 / 0705 / 1029 (Tel)

Time Away Beach Apartments

P.O Box 189

(268) 462 – 1212 / 0775 (Tel) (268) 462 – 2587 (Fax) tyronek@hotmail.com

Country Inn Cottages

Monks Hill Road, Cobbs cross, Falmouth Harbour, Antigua

(268) 460 – 1469 (Tel / Fax) E-mail: inn@candw.ag The Decagon @ Dry Hill

November to May – Antigua (268) 460 – 8144 (Tel) June – October – USA (830) 995 – 5381 (Tel)

Website: http://www.thedecagon.com E-mail: reservations@thedecagon.com

VILLAS

Antiguavilla

View 61, Dickenson Bay, St. John's, Antigua, West Indies

(604) 224 - 9144 (Tel) (604) 224 - 9117 (Fax)

Website: www.antiguavilla.com
E-mail: info@antiguavilla.com

Ocean Inn

P. O. Box 838, English Harbour, St. Paul, Antigua, W.I.

(268) 463 - 7950 or (268) 460 - 1263

(268) 463 - 7950 (Fax:)

E-mail: info@theoceaninn.com or reservations@theoceaninn.com

Antigua Villa Rentals

P.O Box 153, Jolly Harbour, Antigua

(268) 560 - 6611 (Tel)

Website: http://www.antiguavillarentals.com E-mail: sales@antiguavillarentals.com Ocean View Villa

(268) 463 - 6670 (Tel)

(914) 699 - 6189 (Tel) New York

Website: http://hometown.aol.com/erac079/myhomepage/index.html

Carib House

P.O. Box W12, Turtle Bay, Falmouth, Antigua, WI

(268) 460 – 7342 (Tel) (268) 464 - 3221 (Mobile)

Website: http://www.thecaribhouse.com/

E-mail: jonny@candw.ag

Villa Ordience

English Harbour, Antigua, WI (268) 460 - 1452 / 3336 (Tel) (268) 460 - 1450 (Fax)

Website: http://www.antiguanice.com/ordinance/index.html

E-mail: titi@candw.ag

Caribbean Wind & Sun Vacations

P.O Box 820, South Dennis, MA 02660

(508) 385 – 8174 (Tel) (508) 385 – 4306 (Fax)

Website: http://www.antiquacaribbean.com

Paradise View,

Dickenson Bay, St. John's, Antigua W.I. (268) 462 - 1145 or (604) 224 - 9144 (Tel) (268) 462 - 1445 or (604) 224 - 9117 (Fax)

Website:

E-mail: ann@antiguacaribbean.com

http://www.caribbeanhighlights.com/paradiseview/default.htm

E-mail: knedd@istar.ca

Caribrep Villas Antigua

P.O Box W212, St. John's, Antigua WI

(268) 463 - 2070 (Tel) (268) 560 - 1824 (Fax)

Website: http://www.caribrepvillas.com

E-mail: caribrep@caribrepvillas.com

Residence Paradise Garden

Dickenson Bay, Antigua W.I. 49 (06181) 77061 (Tel) 49(06181) 73919 (Fax)

Website: http://www.caribbeanhighlights.com/paradise/default.htm

E-mail: paradisegarden@caribbeanhighlights.com

Emerald Springs Villas

(268) 461-6323 Antigua Phone Number (268) 560-3551 Antigua Fax Number

(905) 737-5638 Toronto Phone Number (905) 884-1465 Toronto Fax Number:

Website: http://www.emeraldspringsvillas.com

Sailing Villas

Website: www.SailingVillas.com

Galley Bay Cottages

Galley Bay, Antigua, WI (268) 460 - 7627 (Tel)

(268) 464 – 6499 (Mobile)

E-mail: natalie@candw.ag

Villa Gaia

P.O. BOX W400, Antigua, WI (268) 727 – 8384 (Mobile)

Website: http://www.thevillagaia.com

E-mail: info@thevillagaia.com

Jasmine Hill Villas

Seatons, Antiqua, WI

(268) 462-2138 – (Tel) Daytime (268) 461-2369 (Tel) Nightime

Website: http://www.jasminehill.com

E-mail: emgraeme@hotmail.com

Villa Sariel

English Harbour, Antigua W.I.

(268) 560 – 7475 (Tel)

(268) 464 – 2645 (Fax)

Website: http://www.villasariel.com/

E-mail: info@VillaSariel.com

Monks Hill Cottage

Falmouth, Antigua, WI

(268) 460-1572 (Tel/Fax)

Website: http://www.caribbeanhighlights.com/monkshill/default.htm

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INSURANCE AGENTS



Photograph 20: Sagicor Financial Centre

ABI Insurance

P.O Box 2386, High Street, St. John's, Antigua, WI

(268) 480 - 2825 / 6 / 7 (Tel) (268) 480 – 2834 (Fax)

Website: http://www.abifinancial.com

American Life Insurance / Selkridge Insurance

P.O Box W306, #7 Woods Centre, Friar's Hill Road, St. John's,

Antigua, WI

(268) 462 - 2042 (Tel)

(268) 462 - 2466 /462-9818 (Fax) E-mail: selkins@candw.ag

Anjo Insurance

P.O Box 104, St. John's, Antigua, WI

(268) 480 - 3050 (Tel) (268) 480 – 3064 (Fax)

E-mail: anjo ins@candw.ag

Antigua Insurance Company Limited (ANICOL)

P.O Box 511, Long Street, St. John's, Antigua, WI

(268) 480 - 9000 /1/2/3 (Tel) (268) 480 - 9035 (Fax)

Website: http://www.anicolinsurance.com

E-mail: anicol@candw.ag

First Domestic Industry & Commerce Insurance

P.O Box 990, Lower Factory Road, St. John's, Antigua, WI

(268) 462 - 9081 / 462-1708/460-6106(Tel)

(268) 462 – 9114 (Fax) E-mail: icic@candw.ag

General Insurance Company

P.O Box 340, Upper Redcliffe Street, St. John's, Antigua, WI

(268) 262 - 2345 (Tel) (268) 462 - 4482 (Fax)

Kenneth A Gomez

P.O Box 195, High Street, St. John's, Antigua, WI

(268) 480 - 1850 (Tel) (268) 481 – 1859 (Fax)

Website: http://www.gomezinsurances.com E-mail: kagomez@actol.net

Kelsick Insurance Agency

P.O Box 413, The Vineyard, Redcliffe Street, St. John's, Antigua, WI

(268) 462 - 0049 (Tel) (268) 462 - 9441 (Fax) E-mail: kia_anu@candw.ag

British American Insurance

P.O Box 36, Redcliffe Street, St. John's, Antigua, WI (268) 462 – 1143 / 4187 / (268) 562 – 2550 (Tel) (268) 462 – 1692 (Fax)

E-mail: baanu@candw.ag

PIC Insurance Co. Ltd.

P.O. Box 2149, Redcliffe & Temple Streets, St. John's, Antigua, WI

(268) 562 – 3940 / 41 (Tel) (268) 560 – 7105 (Fax) **E-mail:** picinsur@candw.aq

Brysons Insurance Agency

P.O Box 162, Long Street, St. John's Antigua, WI (268) 480 – 1220 (Tel) (268) 462 – 5538 (Fax)

E-mail: brysonsins@candw.ag

Sagicor Inc.

P.O Box 666, Sagicor Financial Center, # 9 Factory Road, St. John's,

Antigua, WI

(268) 480 - 5500 (Tel) (268) 480 - 5520 (Fax)

Website: http://www.sagicor.com
E-mail: lesleyprosper@sagicor.com

Caribbean Alliance Insurance Company

P.O Box 1609, Long & Temple Streets, St. John's, Antigua, WI (268) 462 – 0134 (Tel) (268) 481-2950 (Fax)

E-mail: royalsun@candw.ag

State Insurance Corporation

P.O Box 290, Redcliffe Street, St. John's, Antigua, WI.

(268) 481-7804 (Tel) (268) 481-7860 (Fax) **E-mail**: stateins@candw.ag

Colonial Life Insurance (CLICO)

P.O Box 1865, Cnr. Redcliffe & Cross Sts., St. John's, Antigua, WI (268) 480–3250 (Tel)

(268) 480 – 3270 (Fax)

Website: www.clico.com/ (Head Office - Trinidad)

Wilco Agencies

P.O Box 3453, Long Street, St. John's, Antigua, WI

(268) 562 - 0068 (Tel) (268) 562 - 0068 (Fax)

Email: wilcoagencies@candw.ag

MANAGEMENT SERVICE COMPANIES



Antigua Corporate Management Services Limited (ACMS Limited)

P.O. Box W1900, Woods Center, St. John's, Antigua, W.I.

(268) 460 - 6872 (Tel) (268) 460 - 6873 (Fax)

Website: http://www.acmsantigua.com/

E-mail: acms@candw.ag

Antigua Offshore Inc. (Cort & Cort)

P.O. Box 2010, 44 Church Street, St. John's, Antigua, W.I.

(268) 562 - 1530 / 1 462 - 5232 / 3 (Tel)

(268) 462 – 5234 (Fax) **Email:** cortast@candw.ag

Corporate and Trust Services

P.O. Box 990, Lower Factory Road, St. John's, Antigua, W.I.

(268) 460 - 5860 / 1 (Tel) (268) 462 - 9114 / 460 - 8892 (Fax)

Website: http://www.caribcats.com/caribcats

E-mail: caribcats@caribcats.com

Forbes and Associates

P.O. Box 1844, Upstairs Wings Courier Services, High & Temple Streets,

St. John's, Antigua, W.I. (268) 460 – 7917 (Tel) (268) 460 – 9052 (Fax)

Website: http://www.forbesoffshore.com/ E-mail: forbes@forbesoffshore.com

Maritime International Limited

P.O Box W166, 6 Bay View Place, Crosbies, St. John's, Antigua, W.I.

(268) 461 – 2024 (Tel) (268) 462 – 2718 (Fax)

Website: http://www.milonline.com Email: maritime@candw.aq

Offshore Company Services Limited an affiliate company of KPMG

P.O. Box 1967, Mutual Financial Centre, # 9 Factory Road, St. John's,

Antigua, W.I. (268) 462 – 8869 (268) 462 – 8808

E-mail: offshore@offshorecompany.com

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REAL ESTATE AGENTS / DEVELOPMENTS



Photograph 21: Aerial View of Jolly Harbour

ABI Realty - Antigua Properties

P.O Box 1733, 1 Belle View Heights, St. John's, Antigua, WI

(268) 460 - 9707 562 - 0093 (Tel)

(268) 460 – 9707 (Fax)

Website: http://www.abirealtors.com

E-mail: abi@candw.ag

Antigua Estates Ltd P.O Box 118, Jolly Harbour, Antigua, WI

(268) 562-5622 /4 / 773 – 3773 (Tel) **Website**: http://www.antiguaestates.com

E-mail: info@antiguaestates.com

Nathaniel "Paddy" James

Haynes Smith Real Estate Agency

(268) 463 - 2559 / 462 5605 (Tel)

P.O Box 1724, Marble Hill, St. John's, Antigua, WI

P.O Box 795, Suite 204, Harpers Building, High Street, St. John's,

(268) 461 - 3530 (Tel)

(268) 461 – 3530 (Fax)

Antigua Tropical Heritage Realty

P. O. Box 2073, English Harbour, Antigua, WI

(268) 560 - 6332 / 773 - 0098 (Tel)

(268) 560 – 6332 (Fax)

E-mail: antigua_tropical@yahoo.com

Knight Brothers Real Estate

P.O Box 211, St. Mary's Street, St. John's Antigua, WI

(268) 462 – 0100 (Tel)

(268) 461 – 1165 (Fax)

Joan Camacho

P.O Box 707, Crosbies, St. John's Antigua, WI

(268) 461 - 0439 (Tel)

(268) 461 - 0439 (Fax)

New Perspectives Ltd.

C/O Daryl Belizaire

P.O Box 2126, Cassada Gardens, St. John's, Antigua, WI

(268) 461 - 3542 (Tel)

E-mail: belizaired@candw.ag

Carib Rep

P.O Box W212, St. John's, Antigua, WI

(268) 463 – 2070 (Tel) (268) 560 – 1824 (Fax)

Website: http://www.caribrepvillas.com/ E-mail: caribrep@caribrepvillas.com

Pinnacle Real Estate

Boon's Haven

P.O Box 563, Crobies, St. John's, Antigua, WI

(268) 461 – 6602 (Tel)

Custom Homes Ltd.

Factory Road, St. John's, Antigua, WI (268) 562 - 1164 / 5 (Tel)

RE/MAX Antigua Ltd.

P.O Box 155, Jolly Harbour, Bolans, Antigua, WI

(268) 462 - 1873 (Tel) (268) 462 - 2180 (Fax)

Website: http://www.remax-antigua.com/ E-mail: properties@remax-antigua.com

Larry Eliason - Dyke Associates

P.O Box 1385, Windham, Maine 04062, USA (207)892 - 7068

(207)892 - 02109E-mail: leliason@falmouthharbourbeachcondos.com **Shoul's Land Development Office**

P.O Box 974, Newgate Street, St. John's, Antigua, WI

(268) 462 - 8733 / 727 - 0721 (Tel)

(268) 460 - 6842 (Fax) E-mail: shouljp@candw.ag

Executive Realty – Michael Westcott

P.O Box 5, St. John's, Antigua, WI (268) 462 - 8385 / 461 - 7207 (Tel) (268) 462 – 4361 (Fax)

E-mail: pelican@candw.ag

TBS Realties / Trevor "Teddy" Santos

P.O Box 1557, Crobies, St. John's, Antigua, WI

(268) 562 - 7653 / 729 - 7653 (Tel) (268) (268) 409 - 2964 (Pager)

(268) 560 - 7653

Website: http://www.tbsrealties.com E-mail: tbs@tbsrealties.com

Geotech Association

P.O Box 1327, St. Mary's Street, St. John's, Antigua, WI

(268) 462 - 4576 (Tel) (268) 462 – 1884 (Fax)

E-mail: geotech@candw.ag

Tradewind Realty Ltd.

Falmouth Main road, Antigua, WI (268) 460 - 1082 / 9586 (Tel) (268) 460 – 1081 (Fax)

Website: www.tradewindrealty.com E-mail: tradereal@candw.ag

Gerrys Real Estate

Long Street, St. John's, Antigua, WI (268) 462 - 1705 (Tel)

Williams Realty & Auction House

Upper Gamble, St. John's, Antigua, WI (268) 461 - 7243 (Tel)

John Hall Real Estate

Browne Hill, Antigua, WI (268) 462 – 3807 (Tel)

EXCLUSIVE DEVELOPMENTS

Friar's Hill Development Holding Co. Ltd.

P.O Box 230, Friar's Hill Road, St. John's, Antigua, WI

(268) 460 - 7579 / 562 - 1448 (Tel)

(268) 462 – 0543 (Fax)

Website: http://www.friarshill.com E-mail: info2@friarshill.com

Andrew Goodenough

Old Sail Loft, English Harbour, St. Paul's, Antigua, WI

(268) 460 - 1489/90 (Tel)

Website: http://www.andrewgoodenough.com E-mail: imogen@andrewgoodenough.com

Jolly Harbour Realty

Jolly Harbour, Bolans, Antigua, WI (268) 462 – 3085 (Tel)

(268) 462-7686 (Fax)

Website: http://www.jollyharbourantigua.com/

E-mail: jollyhbradv@candw.ag

The Peninsula

P. O. Box W1270, Willikies, St. John's, Antigua, WI (268) 462 – 6355 (Tel)

Website: http://www.thepeninsula-antiqua.com/

E-mail: dawnward@candw.ag

New System

P. O. Box 1585, Donavan, St. John's, Antigua, WI

(268) 462 – 6266 (Tel) **E-mail**: newsystem@candw.ag

TIMESHARING

Antiqua Village Resort Sharing Ltd.

P.O Box 649, Dickenson Bay, St. John's, Antigua, W I

(268) 461 - 1569 / 462-4285 (Tel) (268) 462 - 0375 (Fax)

E-mail: avrc@candw.ag

Overseas Property Bond Management – Timeshare Sales

P.O Box 121, Jolly Harbour, Bolans, Antigua, WI

(268) 460 - 6726 (Tel) (268) 462 - 8752 (Fax)

E-mail: opbm@candw.ag

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SHIPPING AGENTS AND CUSTOMS BROKERS



Photograph 22: Overview of Deep Water Harbour

Brysons Shipping Agency

P.O Box 162, Long Street, St. John's, Antigua, WI.

(268) 480 - 1240 (Tel) (268) 462 - 0170 (Fax)

Website: http://www.laparkan.com
E-mail: bryship@candw.ag

Consolidated Forwarders Ltd.

P.O Box 2478, Friars Hill Road, St. John's, Antigua, WI

(268) 480 - 1100 (Tel) (268) 480 - 1120 (Fax) **E-mail**: carifor1@candw.ag

Carib Seas

P.O Box 1267, North St. & Wapping Lane., St. John's, Antigua, WI. (268) 462 – 4863 / 4 / (268) 462 - 5913 / 4 (Tel)

(268) 462 – 4864 (Fax) **E-mail**: <u>caribsea@candw.aq</u>

Vernon Edwards

P.O Box 82, Crn. Thames & Long Sts., St. John's, Antigua, WI (268) 462 – 2034 / (268) 462 – 3559 (Tel)

(268) 462 – 2035 (Fax) E-mail: vedwards@candw.ag

Jasco Agencies Ltd.

P.O Box 2750, St. John's St, St. John's, Antigua, WI

(268) 462 – 9521 / 2/3 (Tel) (268) 462 – 9524 (Fax) **E-mail**: jasco@candw.ag

Caribbean Maritime Services

P.O Box 120, Scott's Hill, St. John's, Antigua, WI

(268) 462 - 1224 / 5 (Tel) (268) 462 - 1227 (Fax) E-mail: <u>caribms@candw.ag</u>

Tropical Shipping

P.O Box W1310, Millburn House, Old Parham Road., St. John's,

Antigua, WI

(268) 562 - 2934 (Tel) (268) 562 - 2935 (Fax)

Website: http://www.tropicalshipping.com

E-mail: schartz@tropical.com

Walker's Trading Agency

P.O Box 506, North Street, St. John's, Antigua, WI

(268) 462 – 4121 (Tel) (268) 462 – 4122 (Fax) **E-mail**: <u>wtrading@candw.ag</u>

Francis Trading Agency

P.O Box 194, High Street, St. John's, Antigua, WI (268) 462 – 4555 / (268) 462 - 0854 / 58 (Tel) (268) 462 – 0849

E-mail: fta@candw.ag

Mr. Alston Zachariah

(268) 461 – 4901 (Tel) (268) 774 - 7070 (Cell Phone)

InterFreight Ltd.

P.O Box P.O 731, Lower Bishopgates St., St. John's, Antigua, WI (268) 481 – 1200 (Tel)

(268) 481 – 1200 (Fax) **E-mail**: <u>ifreight@candw.ag</u>

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INVESTOR'S GUIDE TO DOING

BUSINESS IN THE

ANTIGUA AND BARBUDA

FREE TRADE & PROCESSING ZONE



Coolidge, P.O. Box 817 St. John's, ANTIGUA Tel: (268) 481 – 1650 / 1 / 2

Fax: (268) 481 – 1672

Prepared By:
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